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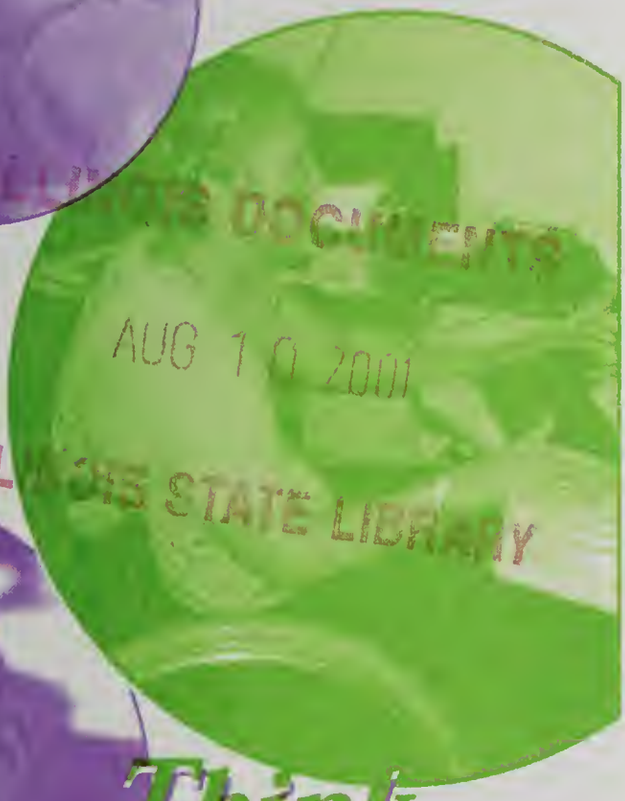
Illinois Department of Human Services

Office of
Rehabilitation Services

Partnering with Business to Build a Stronger Workforce



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Think Ability

We know that many employers are faced with a daily challenge of recruiting good employees.

The Illinois Department of Human Services' Office of Rehabilitation Services (DHS/ORS) can help you find the qualified employees you need.

Our placement services are free of charge, and the individuals we refer to you are pre-screened and ready to work.

With 51 field offices strategically located in communities throughout the state, our services are available in your local area.

If you are looking for qualified workers, our staff will meet with you to discuss your needs and explain our services.

After talking with you, our staff will:

- search for a qualified individual who has skills and qualities that match your needs;
- offer assistance during the hiring process;
- work with you to provide the support system your new employee may need to succeed on the job;
- follow-up to make sure that you and your employee are enjoying continuing success on the job.

"DHS/ORS is a wonderful resource for employers! DHS/ORS provided us with qualified candidates to fill open positions, conducted seminars and workshops to train our staff and provided technical and ADA assistance. DHS/ORS staff have also assisted us with several difficult situations, skillfully mediating the issues and guiding us to successful resolutions. I never miss an opportunity to tell other HR managers in the community about the services available from DHS/ORS!"

Donna Herbig, SPHR
Human Resources Manager
Moline Dispatch Publishing Company, L.L.C.

Everyone wins when you hire a qualified person with a disability.

"We've 'tapped into' a wealth of talent and dedication to job performance by employing our hearing impaired workers. They have added great diversity to our organization and their outlook on life is inspiring. Their focus, commitment and positive attitudes are a positive influence in the work force. They add great team spirit to our work team!"

Heather Spray
Team Leader
Medical Billing Department
THE HARTFORD

"This may sound like a contradiction but even though I have a disability, I am not disabled. My capabilities are the same - it just takes some creativeness in being able to utilize them. Not all people with disabilities are as fortunate as I have been. I have had not only the benefit of the services DHS/ORS has provided but also I have an employer (Black Hawk College) who has the insight to focus on my skills and experience rather than my disability."

Kathy O'Brien
Adult Education Instructor
Aledo, Illinois

As the lead state agency for providing services to individuals with disabilities, the Illinois Department of Human Services' Office of Rehabilitation Services (DHS/ORS) is committed to helping people with disabilities find employment so they can become self-sufficient.

We value Illinois employers as our partners and offer a variety of free, individualized placement services that bring employers and qualified employees together every day.

Working together, we can build a stronger workforce!

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Illinois Department of Human Services

For more information:

If you have any questions about partnering or any Department of Human Services (DHS) program, call or visit your local DHS office. We will answer your questions. If you do not know where your local DHS office is or you are unable to go there, call:

1-800-252-8635

1-800-447-6404 (TTY)

Illinois Department of Human Services

Bureau of Customer Inquiry and Assistance

Monday - Friday

(except state holidays)

Quick Answer System hours: 7:30 a.m. - 7 p.m.

Representatives available: 8 a.m. - 5:30 p.m.

For answers to your questions, you may also write:

Illinois Department of Human Services

Bureau of Provider Assistance and Correspondence

100 South Grand Avenue, East

Springfield, Illinois 62762

Visit our website at:

www.state.il.us/agency/dhs

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